

Our Vision and Values

Our Statement of Purpose

This statement of Purpose is shared with the Care Quality Commission and underpins our Practice Vision and Values and what we aim to achieve;

1. To provide the best possible quality service for our patients within a confidential and safe environment by working together
2. To show our patients courtesy, compassion and respect at all times irrespective of ethnic origin, religious belief, personal attributes or the nature of the health problem
3. To involve our patients in decisions regarding their treatment
4. To promote good health and well being to our patients through education and information
5. To involve allied healthcare professionals in the care of our patients where it is in their best interests
6. To encourage patient involvement and act upon feedback accordingly
7. To ensure that all member of the team have the right skills and training to carry out their duties competently
8. To learn from examples of best practice and adopt a robust risk management process to learn from untoward incidents and near misses.
9. To train and value our staff

Our Vision

- To continually promote healthy lifestyles and behaviours while engaging patients and communities in supporting their own care and participating in shared decision making.
- Supporting patients in caring for themselves to improve and maintain their health.
- To work towards more coordination and collaboration across boundaries, with less fragmentation of care.
- To work constructively and collaboratively within the local health economy
- To follow gold standards in palliative care assuring the best possible care at the end of life, in the place of choice for the patient, whenever possible.
- To champion the Principles and Values that guide the National Health Service that it meet the needs of everyone, that it be free at the point of delivery that it be based on clinical need, not ability to pay
- To use technology to offer a high standard of healthcare.